Policy Quality

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Suriatel Persada strives to provide customers with confidence and satisfaction, while pursuing happiness of our staff and also contributing to realizing a better and more affluent society.

To always make our customers the number one priority and provide reliable services and products as the leading maintenance company for telecommunication networks.

Faster repair turnaround times to improve field – inventory levels and overall end – customers' product satisfaction

More cost-effective returns processing that streamline warranty verification and product compiance.